

CONSUMER EDUCATION AND SUPPORT STATEWIDE CALL-IN
"2011: FROM STORIES TO STRATEGIES!"

Please plan to join in on March 24, 2011 for the Consumer Education and Support Statewide Call-In of the New Year! Our theme this year is "From Stories to Strategies," and our educational forums will place an emphasis on sharing successful tools and strategies for wellness. This month's focus is on "Developing Inner Strength."

To reduce the cost, please gather and dial-in together. Remember to provide the moderator with your name, the agency you are representing (if applicable), and the number of persons listening in from your location.

ABOUT THIS MONTH'S CALL:

DATE: March 24, 2011

TIME: 10:00am - 11:30am [Note: Please dial in no earlier than 9:45am, per audio conferencing regulations]

TOPIC: "From Stories to Strategies: Developing Inner Strength"

DIAL-IN NUMBER: 1-877-917-8928

PASSCODE: "Recovery"

MEETING TITLE: Consumer Education and Support

SPEAKERS: Virginia Goldrick, Juan Pablo Rivera, Marty Hines, and Regina Moffett

You will be on hold with music until the host opens the conference call. If you have any questions or require additional assistance, please press "0" from your phone during the audio conference.

As a courtesy to others and to improve sound quality, please mute your phone when not speaking.

HANDOUTS:

The following materials for the 3/24/11 Statewide Call-In are attached:

- 1) Consumer Education. Developing Inner Strength
(PowerPoint slides in pdf document - 6 slides to a page)
- 2) Evaluation Form - New and Improved!
- 3) Sign-In Sheet
- 4) CEU Information

ABOUT CONSUMER EDUCATION & SUPPORT CALLS:

For all persons living with mental illnesses and receiving mental health services, this call is for you! The call contains specific information

relative to consumers of mental health services. This call is uniquely and specifically designed to provide education and support for all consumers of publicly funded mental health services in Illinois.

This is your opportunity to

- receive information directly from the Division of Mental Health (DMH)
- ask your questions directly to the DMH
- express your thoughts, concerns, comments, and suggestions directly to the DMH

ABOUT STAFF PARTICIPATION:

Staff are welcome to listen in as well. However, the primary purpose of the call is to ensure that consumers have an opportunity to receive information, ask questions, and provide input.