# Do You Want To Get A Job? "Individual Placement and Support" Consumer Education and Support Statewide Call-In: September 25, 2008

### Welcome!

- Thank you to all who have joined in for today's call!
- Instructions for CEU's for today's call
  - Fax Sign-In Sheets to:
  - Josephine Brodbeck, FAX (309) 693-5101
  - Include information on where to send the certificates
- Date and Topic for Next Call-In
  - October 29<sup>th</sup> (Bryce will be setting the topic)

### **Objectives for Today's Call**

- Participants will learn the core principles of the Individual Placement and Support (IPS) model and how it helps people get and keep meaningful employment.
- 2. Participants will learn the importance of individualized benefits counseling and how to access it.
- 3. Participants will hear about the role employment can play in recovery.
- 4. Participants will learn about IPS implementation in Illinois.
- Participants will have an opportunity to ask questions and offer suggestions regarding these topics

### **Guidelines for Today's Call**

- All Speakers Will Use Person-First Language
- All Acronyms Will Be Spelled Out and Defined
- Diverse Experiences Will Be Heard and Validated

## What is Individual Placement and Support (IPS)?

- IPS is an evidence-based practice that helps people with mental health challenges get and keep meaningful employment.
- You may also see IPS referred to as
  - EBSE (Evidenced-Based Supported Employment)
  - SE (Supported Employment)
- Research demonstrates that, for persons with mental illnesses, IPS is significantly more effective than other models

### **Core Principles of IPS**

- No one is excluded who wants to participate
- Integrated with treatment
- Competitive employment
- Job search starts soon after you express an interest
- Follow-along supports are continuous and for as long as you want them.

### **Core Principles of IPS**

- Job loss is a learning experience.
- Consumer preferences are important
- Benefits Counseling is part of the employment decision-making process.

### **Benefits Counseling: WIPA & GAPS**

- WIPA = Work Incentive Planning and Assistance Program.
- GAPS = Guidance, Assistance and Planning Services.
- WIPA = GAPS (Same program )
- Anyone who gets Social Security Disability benefits (SSI/SSDI) and wants to return to work is eligible.
- · Services are free.
- For more information call: 1-800-807-6962, 1-866-390-6771 or 312-746-5743

### **Work and Recovery**

- Returning to work embodies the Principles of Recovery
- Hope A vision for the future
- Support Expands a person's network
- Personal Responsibility For example:
  - May improve hygiene
  - Consistent bed times
  - Care more about health
  - Pride in appearance
  - Consistent use of your WRAP

### **Work and Recovery**

- Education
  - New skills or renewed confidence in skills
  - Setting realistic goals
- Self-Advocacy
  - Brings focus to one's rights
  - "I can do this, if I do it this way, or under these conditions"
  - What's a good fit for one person, may not be for another
- Spirituality
  - Being a part of something much larger than oneself
  - Fulfills the need to be needed

### **Misperceptions about Working**

- I'll lose my Social Security right away.
- I'll have to work full time.
- I'll lose my health care.
- I'll relapse.
- I won't be able to see my case manager.
- I won't be able see my friends.

# **Commonly Identified Road Blocks** to Working

- Fear of failure
- Fear of success
- Past unemployment
- Perceived limitations by self and others
- Transportation
- Criminal records
- Wrong clothes for work

### What to do with Roadblocks

- Roadblocks are opportunities to find another way.
- It is important to talk with your employment specialist about your roadblocks
- Ask others what route they took when they encountered a similar roadblock
- Take one step at a time

### Why Work?

- Find strengths
- Feel productive
- Improve self-image
- Identify passions
- Expand relationships
- Build confidence
- Success breeds success
- Free to face fears
- You decide how may hours you want to work
- Helps conquer fears of losing benefits
- Experience helps find good fit
- More money

### **IPS Implementation in Illinois**

- Pilot phase
- Skilled service, often usually requires on-site technical assistance.
- Currently about 14 MH agencies providing IPS.
- Illinois has the knowledge and expertise to implement.
- Plan to gradually expand the number of sites.

### **How Can I Get More Information?**

- Becker, D.R., and R.E. Drake (2003). A Working Life for People with Severe Mental Illness, Oxford University Press, New York, New York.
- Dartmouth Psychiatric Research Center's Supported Employment Center: http://dms.dartmouth.edu/prc/employment/
- Drake, R.E. and G.R. Bond (Eds.)(2008). Special 10<sup>th</sup> Anniversary Issue on Supported Employment, *Psychiatric Rehabilitation Journal* 31(4).
- SAMHSA's Mental Health Information Center, Evidence-Based Practices: Supported Employment Toolkit: http://mentalhealth.samhsa.gov/cmhs/CommunitySupport/toolkits/employment/

### Guidelines for Q & A

- All Speakers Will Use Person-First Language
- All Acronyms Will Be Spelled Out and Defined
- Diverse Experiences Will Be Heard and Validated
- Limit to One Question per Person, then Pass to the Next Person
- Saying "Thank You" Indicates You Are Finished With Your Question

### Thank You!

- Written Questions Can Be Sent To:
  - Katherine Burson, Director of Rehabilitation Services, DHS/Division of Mental Health
  - Katherine.Burson@illinois.gov
  - FAX: (708) 338-7057
  - Nanette Larson, Director of Recovery Support Services, DHS/Division of Mental Health
  - Nanette.Larson@illinois.gov
  - FAX: (309) 693-5101