# Provider Enrollment

# Overview of Enrollment Process

### DMH Provider Enrollment Requires:

- Regional and Central DMH Office Approval
- BALC or DCFS Certification
- Unique NPI Number
- HFS Enrollment Forms and Documents
- Collaborative Enrollment Forms
- Synchronization of provider enrollment information with both the HFS and Collaborative information system

# **HFS Enrollment Forms**

HFS Provider Participation Unit (PPU) requires these HFS forms for enrollment of provider service site locations:

- HFS 2243 Provider Enrollment Application <a href="http://www.hfs.illinois.gov/assets/hfs2243.pdf">http://www.hfs.illinois.gov/assets/hfs2243.pdf</a>
- HFS 1413 Agreement for Participation <a href="http://www.hfs.illinois.gov/assets/hfs1413.pdf">http://www.hfs.illinois.gov/assets/hfs1413.pdf</a>
- HFS 1513 Enrollment Disclosure Statement -<a href="http://www.hfs.illinois.gov/assets/hfs1513.pdf">http://www.hfs.illinois.gov/assets/hfs1513.pdf</a>

# **HFS Enrollment Forms**

HFS PPU also requires these other documents:

- W-9 IRS Request for Taxpayer Identification Number and Certification — <a href="http://www.irs.gov/pub/irs-pdf/fw9.pdf">http://www.irs.gov/pub/irs-pdf/fw9.pdf</a>
- National Provider Identification (NPI) Number Approval Letter from National Plan and Provider Enumeration System (NPPES) - <a href="https://nppes.cms.hhs.gov/NPPES/Welcome.do">https://nppes.cms.hhs.gov/NPPES/Welcome.do</a>
- Copy of BALC or DCFS Medicaid Mental Health Certificate

# **HFS Enrollment Forms**

- Provider submits all HFS enrollment forms and other documents to DMH Provider Access Specialist for DMH authorization
- DMH Provider Access Specialist authorizes the provider HFS enrollment packet consisting of these HFS forms and related documents and submits the enrollment packet to HFS PPU
- HFS enrollment is not complete until HFS PPU issues a Provider Key (Medicaid Site ID #) and sends out a Provider Information sheet for provider verification.

# Collaborative Enrollment Forms

The Collaborative requires these forms to revise the Provider Database. All forms can be accessed on the Collaborative home page by clicking the tab entitled Provider Forms - <a href="http://www.illinoismentalhealthcollaborative.com/provider/prv\_forms.htm">http://www.illinoismentalhealthcollaborative.com/provider/prv\_forms.htm</a>

Form 2 - Request for Changes Form - Provider Record (Form 2) (02/09/11) Site Location Information - <a href="http://www.illinoismentalhealthcollaborative.com/provider/forms/Request for Changes Form2 Provider Record.pdf">http://www.illinoismentalhealthcollaborative.com/provider/forms/Request for Changes Form2 Provider Record.pdf</a>

### Collaborative Enrollment Forms

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Form 1 - Request for Changes Form - Administration (Form 1) (02/09/11) Administration Information - <a href="http://www.illinoismentalhealthcollaborative.com/provider/forms/Request_for_Changes_Form1_Administration.pdf">http://www.illinoismentalhealthcollaborative.com/provider/forms/Request_for_Changes_Form1_Administration.pdf</a>
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NPI Submission Form - Organizational Provider (01/12/09) - <a href="http://www.illinoismentalhealthcollaborative.com/provider/forms/Organization\_NPI\_Form\_011209.pdf">http://www.illinoismentalhealthcollaborative.com/provider/forms/Organization\_NPI\_Form\_011209.pdf</a>

### **Provider Database**

- Maintaining accurate and complete information on the Collaborative Provider Database is the responsibility of the Provider.
- Modifications to the Collaborative Provider Database require completion and submission of the appropriate Collaborative Forms.
- Modification to the Collaborative Provider Database require a DMH review process.
- Successful processing of Rule 132 claims require synchronization of enrollment data with both the Collaborative and the HFS information systems.

### **Provider Database**

DMH process for reviewing Collaborative Forms consist of the following steps:

- Provider submits Collaborative form to Regional Contract Manager for review and approval
- Regional Contract Manager reviews Collaborative form and requests further clarification (if needed) and provides regional approval
- Regional Contract Manager sends Collaborative Forms to Provider Access Specialist in Central Office
- Provider Access Specialist will review, request regional or provider clarification (if needed) and authorize changes to the Provider Database.

### **Provider Database**

PDV — Provider Database Verification - Annual verification of administrative and service site detail in the Collaborative Provider Database

### For assistance contact:

Rich Jones, MA

Provider Access Specialist

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### **Process of Becoming a Medicaid Certified Community** Mental Health Provider



Provider submits required prequalification information listed on website

If approved, DHS/DMH will issue a letter that supports the agency's moving forward with an application to certified by DHS/BALC

DHS/BALC conducts Certification Review and if approved will issue a DHS/BALC Medicaid Certification

Providers with a DCFS Medicaid Certificate receives email of DHS/DMH approval

Provider will work with DHS/DMH to enroll service sites listed on Medicaid Certificate with HFS **PPU** 

Once HFS PPU enrollment is complete the provider will work with DHS/DMH to Collaborative enrollment

required training: Both days of the DHS/DMH Training for New Rule 132 Providers; LOCUS training. If serving C&A training for Columbia & Ohio Scales

Provider

complete all

DHS/ DMH will work with HFS to authorize to submit Medicaid Rule 132 claims

Provider will obtain a pass-code and register on the Collaborative's **ProviderConnect** database

