## ILLINOIS MENTAL HEALTH COLLABORATIVE FOR ACCESS AND CHOICE

# Registration Enhancements Transition from DSM-IV/ICD-9 to DSM-5/ICD-10

Presenter: Amy Fricke

September 18, 2015

### ProviderConnect Online Registration

- Today we will review:
  - The transition from DSM-IV/ICD-9 to DSM-5/ICD-10
  - How to report DSM-5/ICD-10 diagnoses on registration
  - Available resources

### Provider Online Services page



Provider Online Services

- Home
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- Achieve Solutions®
- Provider Information
- MIS Conversion Information
- Contacts

About Services News Contact

### Provider Online Services

### Welcome to Provider Online Services!

### -- ProviderConnect -

Login or register with ProviderConnect, an online tool that allows you to submit and check claims status, check member eligibility, update your provider profile, request outpatient authorizations and more. ProviderConnect is easy to use, secure and available 24/7.

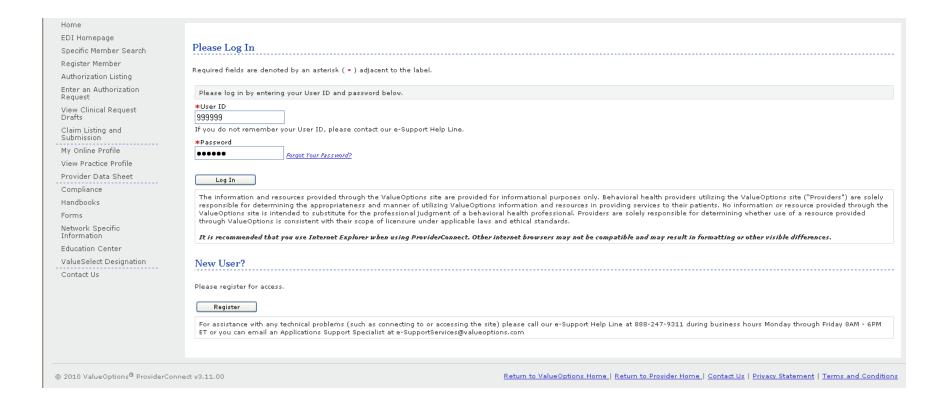


Here you will find a wealth of information developed specifically for you, which include ProviderConnect, the Provider Manual, and links to mental health resources.

<u>ProviderConnect Helpful Resources</u> links you to a ProviderConnect User guide, HIPAA information, software downloads, important forms and helpful phone numbers to assist with the use of this tool!

Review the Provider Manual to obtain information about our policies and procedures. The manual currently contains topics such as the Service Authorization Protocol with additional content to be added, such as claims administration and clinical criteria.

### ProviderConnect Log In screen



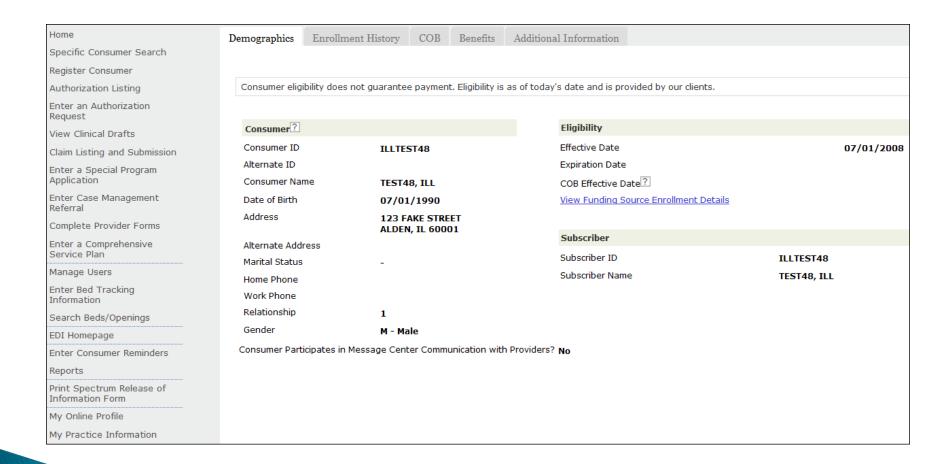
### Beginning the Registration Process: Search for a consumer

### Home Welcome ILL TEST PROVIDER. Thank you for using ValueOptions ProviderConnect. Specific Consumer Search Register Consumer Authorization Listing YOUR MESSAGE CENTER Enter an Authorization Request View Clinical Request Your Recent Inquiries box is empty Claim Listing and Submission WHAT DO YOU WANT TO DO TODAY? Enter a Special Program - Eligibility and Benefits <u> Enter or Review Claims</u> EDI Homepage Find a Specific Consumer Enter a Claim On Track Outcomes · Register a Consumer Review a Claim Reports ■ View My Recent Provider Summary Vouchers My Online Profile → Enter or Review Authorization Requests My Practice Information View My Recent Authorization Letters Enter an Authorization Request Provider Data Sheet Enter a Special Program Application Compliance · Review an Authorization Handbooks View Saved Clinical Request Drafts Network Specific CLINICAL SUPPORT TOOLS Information Education Center View My Outcomes with On Track ValueSelect Designation YOUR NEWS & ALERTS Contact Us ▶ IMPORTANT! VERIFY YOUR CONTACT INFORMATION! ▶ NEW TO DIRECT CLAIM SUBMISSION? DOWNLOAD THE GUIDE **▶ AUTHORIZATION SUBMISSION GUIDE** ValueOptions is continually striving to increase the ease in which you can interact with us by developing online communications solutions. Using ProviderConnect allows you to accomplish an array of daily transactions through a secure, password-protected portal. By using ProviderConnect, you agree to abide by all privacy, HIPAA, and other governing laws.

### Enter the Consumer ID and Date of Birth Click Search

Home								
Specific Consumer Search								
Register Consumer	Eligibility & Benefits Search							
Authorization Listing	Required fields are denoted by an asterisk (*) adjacent to the label.							
Enter an Authorization Request								
View Clinical Request Drafts	Verify a patient's eligibility and benefits information by entering search criteria below.							
Claim Listing and Submission	*Consumer ID 421326179 (No spaces or dashes)							
Enter a Special Program Application	Last Name First Name							
EDI Homepage	NO. COLUMN							
On Track Outcomes	0.10010							
Reports	As of Date 01122010 (MMDDYYYY)							
My Online Profile								
My Practice Information	Search							
Provider Data Sheet								
Compliance								
Handbooks								
Forms								
Network Specific Information								
Education Center								
ValueSelect Designation								
Contact Us								

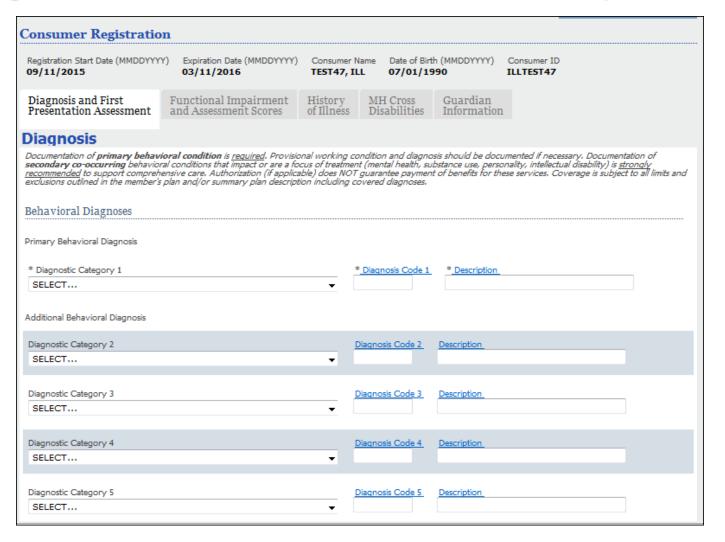
### Consumer Demographics Page



### Consumer Registration Diagnosis Page for Registrations, Dated Prior to 10/1/15

Axis I		Axis II	
*Diagnosis Code 1 Description		*Diagnosis Code 1	<u>Description</u>
*Diagnosis Code 2 Description		*Diagnosis Code 2	Description
*Diagnosis Code 3 Description		*Diagnosis Code 3	<u>Description</u>
Axis III			
*Diagnosis Code 1  SELECT		*Principal Diagnosis I	ndicator 🔻
Diagnosis Code 2  SELECT			
Diagnosis Code 3 SELECT			
SELECT			
First Presentation Assessment			
Please answer 'Yes' or 'No' to the following conditions.			
*The primary diagnosis is reported in the registration and was obtained by a psychiatrist	○ Yes ○ No		
*The Consumer does not have a history of autism, pervasive developmental disorder, mental retardation or organic brain disease or trauma	○ Yes ○ No		
*The consumer has not had more than 16 weeks of antipsychotic medication treatment	◯ Yes ◯ No		
Cancel Next			

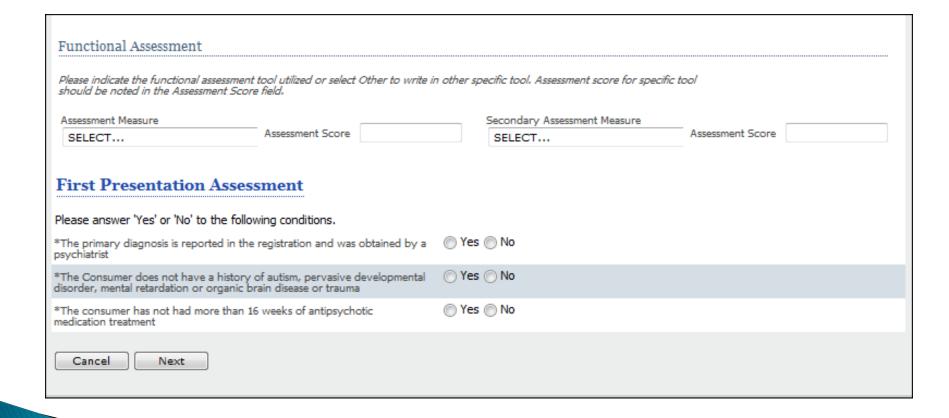
### Consumer Registration Diagnosis Page for Registrations Dated October 1, 2015 and Beyond



# DSM-5 / ICD-10 Medical Diagnosis & Social Elements Impacting Diagnosis Section

Primary Medical Diagnosis			
Primary medical diagnosis is required. Select primary med	lical diagnostic category from dropdown or select medical diagnosis code	and description,	
* Diagnostic Category 1 SELECT	Diagnosis Code 1 Description   ▼		
Diagnostic Category 2 SELECT	Diagnosis Code 2 Description  ▼		
Diagnostic Category 3  SELECT	Diagnosis Code 3  ▼  Diagnosis Code 3  Description		
Social Elements Impacting Diagnosis			
* Check all that apply  None	Problems with access to health care services	Housing problems (Not Homelessness)	Problems related to the social environment
Educational problems	Problems related to interaction w/legal system/crime	Occupational problems	Homelessness
Financial problems	Problems with primary support group	Other psychosocial and environmental problems	Unknown
Medical disabilities that impact diagnosis or must be accommodated for in treatment	currently colle the s time. Prov	nat we understand that social ected, but DMH is reviewing a pace to implement at a later viderConnect will pre-population as checked for on-line reg	and has reserved point in te the 'None'

## DSM-5 / ICD-10 Functional Assessment Section



### Registration Resource

The ProviderConnect Registration Guide on the Collaborative website is currently being updated to reflect the transition to DSM-5/ICD-10. It will be posted in the near future.

You can access the guide by clicking on "For Providers" tab, then click on the "Provider Information" link to the left. The Guide can be found under the "Registration" header.

or:

http://www.illinoismentalhealthcollaborative.com/provider/prv\_information.htm

### As a reminder, you can find the guide on the Collaborative Website at:

http://www.illinoismentalhealthcollaborative.com/provider/prv\_information.htm



# Live Demonstration and Questions

## ILLINOIS MENTAL HEALTH COLLABORATIVE FOR ACCESS AND CHOICE

# Batch Registration Transition to DSM-5 / ICD-10

Presenter: Trish Gorda

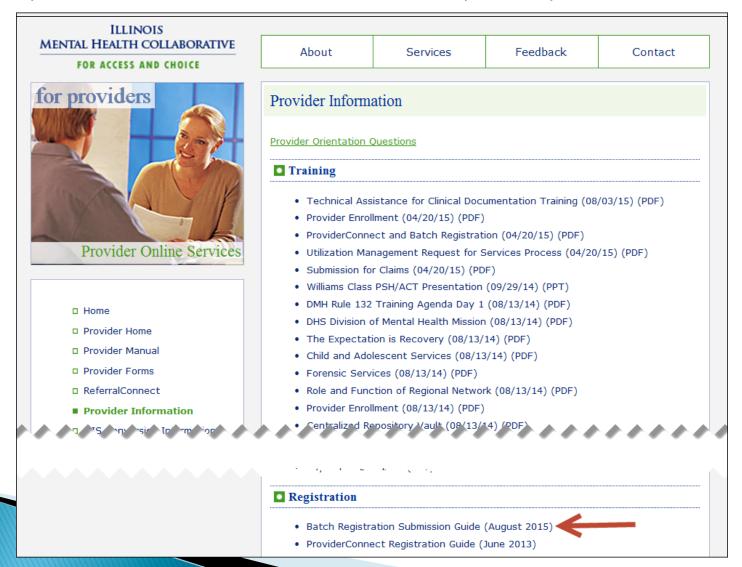
September 18, 2015

## Batch Registration Submission Guide Version 5.1

- Updates to the Batch Registration Submission Guide Include:
  - Notations Added to Existing DSM-IV / ICD-9 Diagnosis Fields
  - New Mental Health Diagnosis, Medical Diagnosis, and Social Elements Fields Added for DSM-5 / ICD-10
  - Appendices A and B Mental Health and Medical Diagnosis Data Listings

### As a reminder, you can find the guide on the Collaborative Website at:

http://www.illinoismentalhealthcollaborative.com/provider/prv\_information.htm



- Batch Submission File Layout Existing Diagnosis Data Fields
  - File Positions 382 through 428
    - MH Diagnosis Code Type
    - Axis 1 through 3 Diagnosis Codes
    - MH Principal Diagnosis Indicator
  - Fields should be populated only for registrations dated prior to October 1, 2015
  - If these fields are populated for registrations dated October 1, 2015 and beyond, the registration will reject

- Batch Submission File Layout Existing Diagnosis Data Fields
  - File Positions 382 through 428 Example

Pos	ition	Lengt h	Usage	Field name	Error Processing
From	To				
382	382	1	R	MH Diagnosis Code Type	**Valid Field When Registration Start Date is Prior to 10/1/2015. Field should not be used for Registration Start Dates 10/1/2015 and beyond.  The manual used for reporting diagnosis codes for Axis I and II.  Valid Values: D -DSM-IV I -ICD-9-CM  When field is required and is spaces or is not a valid value – assign error code 076 with message 'MH Diagnosis Code Type is missing/invalid'  When Registration Start Date is 10/1/2015 or greater and field is not equal to spaces, assign error code 256 'For Registration Start Dates 10/1/2015 and greater, all DSM4/ICD9 fields should be blank''

- Batch Submission File Layout New Diagnosis Data Fields
  - File Positions 918 through 1109 MH and Medical Diagnostic Data
    - MH Diagnostic Category, MH ICD Code, and Description for MH ICD Code – 5 Iterations with the 1<sup>st</sup> iteration being the principal diagnosis
    - Medical Diagnostic Category, Medical ICD Code, and Description for Medical ICD Code - 3 Iterations
  - Fields should be populated only for registrations dated October 1, 2015 and beyond
  - If these fields are populated for registrations dated prior to October 1, 2015, the registration will reject

- Batch Submission File Layout New Diagnosis Data Fields
  - File Positions 918 through 1109 MH and Medical Diagnostic Data – Example

Pos	ition	Lengt h	Usage	Field name	Error Processing
From	To				
918	925	8	R	MH Diagnostic Category 1	**Required Field When Registration Start Date is 10/1/2015 or greater. Field should not be used for Registration Start Dates prior to 10/1/2015.
					See Appendix A for valid MH Diagnosis Categories
					If this field is required and is spaces or not a valid value – assign error code 258 "MH Diagnostic Category 1 is missing/invalid"
					If MH ICD Code 1, Description for MH ICD Code 1 and MH Diagnostic Category 1 are not a valid combination, assign error code 288 'MH ICD Code 1 is invalid for category/description indicated'
					When Registration Start Date is prior to 10/1/2015 and field is not equal to spaces, assign error code 257 'For Registration Start Dates prior to 10/1/2015, all DSM-5 / ICD-10 fields should be blank"

- Batch Submission File Layout New Diagnosis Data Fields
  - File Positions 1110 through 1372 Social Elements Impacting Diagnosis
    - For registrations dated October 1, 2015 and beyond Entry of these fields is required. However, since these fields are reserved for future use, they should be populated as noted in the batch guide and below:
      - Social Flements: None = Y
      - Other Social Element Impacting Diagnosis = Space
      - All remaining Social Elements = N
    - For registrations dated prior to October 1, 2015 Spaces are required.
       If these fields are populated on registrations dated prior to October 1, 2015, the registration will reject

- Batch Submission File Layout New Diagnosis Data Fields
  - File Positions 1110 through 1372 Social Elements Impacting Diagnosis – Example

Pos	sition	Lengt h	Usage	Field name	Error Processing
From	To				
1110	1110	1	R	Social Elements: Educational Problems	**Required Field When Registration Start Date is 10/1/2015 or greater. Field should not be used for Registration Start Dates prior to 10/1/2015.
					For future use. Until further notice, value of N is required.  If this field is required and is spaces or not a valid value – assign error code 274 "Social Elements: Educational Problems is missing/invalid"
					When Registration Start Date is prior to 10/1/2015 and field is not equal to spaces, assign error code 257 'For Registration Start Dates prior to 10/1/2015, all DSM-5 / ICD-10 fields should be blank''

- Appendix A DSM-5 / ICD-10 MH Diagnostic Categories, Codes, and Descriptions
  - Columns marked with \* indicate the values that will be entered on the Batch Registration Submission File for registrations dated October 1, 2015 and beyond

### APPENDIX A – DSM-5 / ICD-10 MH Diagnostic Categories, Codes, and Descriptions

\* These are the values that will be entered on the Batch Registration Submission File.

MH Diagnostic Category * AXDO	Long Description for MH Diagnostic Category Anxiety Disorders	MH ICD Code * F06.4	Description for MH ICD Code **  AXDOAMC	Long Description for MH ICD Code  Anxiety Disorder Due to Another Medical Condition
AXDO AXDO	Anxiety Disorders Anxiety Disorders	F11.188 F11.288	OPIADWDM OPIADWMS	Opioid - Induced Anxiety Disorder, With mild use disorder  Opioid - Induced Anxiety Disorder, With moderate or severe use disorder
AXDO	Anxiety Disorders	F11.988	OPIADWOD	Opioid - Induced Anxiety Disorder, Without use disorder
AXDO	Anxiety Disorders	F12.180	CAIADWUM	Cannabis - Induced Anxiety Disorder, With mild use disorder
AXDO	Anxiety Disorders	F12.280	CAIADWMS	Cannabis - Induced Anxiety Disorder, With moderate or severe use disorder

- Appendix B DSM-5 / ICD-10 Medical Diagnostic Categories, Codes, and Descriptions
  - Columns marked with \* indicate the values that will be entered on the Batch Registration Submission File for registrations dated October 1, 2015 and beyond

### **APPENDIX B – DSM-5 / ICD-10 Medical Diagnostic Categories, Codes, and Descriptions**

\* These are the values that will be entered on the Batch Registration Submission File.

Medical	Lasa Dansistias for Madical	Medical	Description for	
Diagnostic Category *	Long Description for Medical Diagnostic Category	ICD Code	Medical ICD Code *	Long Description for Medical ICD Code
BBFOIM	Blood, blood-forming organs, & immunological	D50	IRNDFANM	Iron deficiency anemia
BBFOIM	Blood, blood-forming organs, & immunological	D51	VB12DANM	Vitamin B12 deficiency anemia
BBFOIM	Blood, blood-forming organs, & immunological	D52	FOLDFANM	Folate deficiency anemia
BBFOIM	Blood, blood-forming organs, & immunological	D53	OTNUTANM	Other nutritional anemias
BBFOIM	Blood, blood-forming organs, & immunological	<b>D</b> 55	ANMENZDO	Anemia due to enzyme disorders

### Need Help?

If you need additional assistance submitting your batch registration file, contact the EDI Help Desk at (888) 247-9311.