

TO ALL PERSONS LIVING WITH MENTAL ILLNESSES (CONSUMERS OF MH SERVICES):

YOU ARE INVITED !!!!!

This call is for you! Specific information relative to consumers of mental health services! This call is uniquely and specifically designed to provide education and support for all consumers of publicly funded mental health services in Illinois.

This is your opportunity to

- receive information directly from the Division of Mental Health
- ask your questions directly
- express your thoughts, concerns, comments, and suggestions directly

PLEASE NOTE: Staff are welcome to listen in as well. However, the primary purpose of the call is to ensure that consumers have an opportunity to receive information, ask questions, and provide input.

CONSUMER EDUCATION AND SUPPORT STATEWIDE CALL-IN

Please plan to join in on September 24th for the next Consumer Education and Support Statewide Call-In. To reduce the cost, please gather and dial-in together. Remember to provide the moderator with your name, the agency you are representing (if applicable), and the number of persons listening in from your location.

DATE: September 24th, 2009

TIME: 10:00am - 11:30am [Note: Please dial in no earlier than 9:45am, per audioconferencing regulations]

TOPIC: "Empower Yourself With WRAP (Wellness Recovery Action Plan)"

SPEAKERS: Nanette Larson, Virginia Goldrick, Darlene McGary, Eldon Wigget (DHS/Division of Mental Health)

HANDOUTS: The following materials for the 9/24/09 Statewide Call-In are attached:

- 1) Consumer Education. Empower Yourself with WRAP.pdf (powerpoint slides in pdf document)
- 2) Sign-In Sheet (for CEU's)
- 3) CEU protocol & FAQ's for consumer education calls (NEW!)

HOW TO PARTICIPATE:

Primary Dial-In: 1- 888-790-1865

Please be prepared to provide the following information to gain access to your audio conference call:

Passcode: "Recovery"

Meeting Title: Consumer Education and Support

You will be on hold with music until the host opens the conference call. If you have any questions or require additional assistance, please press "0" from your phone during the audio conference.

As a courtesy to others and to improve sound quality, please mute your phone when not speaking.

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