

Communication Alert:

\*\*\*\*\*

The following materials for the 2/26/09 Statewide Call-In are attached:

- 1) Consumer Education.Systems Advocacy.pdf (powerpoint slides in pdf document)
- 2) Sign-In Sheet (for CEU's)
- 3) Moderated Conference Call Instructions (revised)

\*\*\*\*\*

TO ALL PERSONS LIVING WITH MENTAL ILLNESSES (CONSUMERS OF MH SERVICES):

YOU ARE INVITED !!!!!

This call is for you! Specific information relative to consumers of mental health services! This call is uniquely and specifically designed to provide education and support for all consumers of publicly funded mental health services in Illinois.

This is your opportunity to

- receive information directly from the Division of Mental Health
- ask your questions directly
- express your thoughts, concerns, comments, and suggestions directly

PLEASE NOTE: Staff are welcome to listen in as well. However, the primary purpose of the call is to ensure that consumers have an opportunity to receive information, ask questions, and provide input.

Staff are encouraged to participate in the "Grapevine Calls," which are held quarterly for providers and other stakeholders and are designed to meet your educational needs in this time of transition.

CONSUMER EDUCATION AND SUPPORT STATEWIDE CALL-IN

Please plan to join in on February 26th for the next Consumer Education and Support Statewide Call-In. To reduce the cost, please gather and dial-in together. Remember to provide the moderator with your name, the agency you are representing (if applicable), and the number of persons listening in from your location.

DATE: February 26th, 2009

TIME: 10:00am - 11:30am [Note: Please dial in no earlier than 9:45am, per audioconferencing regulations]

TOPIC: "Systems Advocacy: Communicating for Change"

SPEAKERS: Bryce Goff, Director of Recovery & Resilience; Joe Ferguson, Peer and Family Support Specialist; Alisa Lichtenfeld, Peer and Family Support Specialist; Illinois Mental Health Collaborative for Access and Choice

STAFF FOR Q&A: Bryce Goff, Joe Ferguson, and Alisa Lichtenfeld (Illinois Mental Health Collaborative); Nanette Larson and Cindy Mayhew (DHS/Division of Mental Health)

HANDOUTS: Presentation Handouts are attached.

HOW TO PARTICIPATE:

Primary Dial-In: 1 (800) 988-9675

Please be prepared to provide the following information to gain access to your audio conference call:

Participant Passcode: "Recovery"

Host Name: Bryce Goff

Meeting Title: Consumer Education and Support

You will be on hold with music until the host opens the conference call. If you have any questions or require additional assistance, please press "0" from your phone during the audio conference.

As a courtesy to others and to improve sound quality, please mute your phone when not speaking.

\*\*\*\*\*

Nanette V. Larson  
Director, Recovery Support Services  
DHS/Division of Mental Health  
5407 N. University Street  
Peoria, Illinois 61614

Phone: (309) 693-5228  
Fax: (309) 693-5101  
E-Mail: [Nanette.Larson@illinois.gov](mailto:Nanette.Larson@illinois.gov)

\*\*\*\*\*